



CCBHC ROLES AND RESPONSIBILITIES: CCBHC AND PIHP

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SESSION OVERVIEW

- Review the CCBHC Demonstration Policy and Demonstration Handbook requirements for PIHPs and CCBHCs

REQUIREMENTS OVERVIEW

- CCBHC Demonstration Policy (MSA 21-34)
 - Released in September 2021
- Michigan CCBHC Demonstration Handbook
 - Available after October 1, 2021, on the MDHHS CCBHC Website
 - https://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_105734---,00.html



Medical Services Administration

BULLETIN

MSA

Revised language within bulletin 9-2-2021

Bulletin Number: MSA 21-34

Distribution: All Providers

Issued: September 1, 2021

Subject: Centers for Medicare & Medicaid Services (CMS) Certified Community Behavioral Health Clinic (CCBHC) Demonstration

Effective: October 1, 2021

Programs Affected: Medicaid, Healthy Michigan Plan, MICHild



PIHP RESPONSIBILITIES

PIHP MINIMUM REQUIREMENTS

REFERENCE: CCBHC DEMONSTRATION HANDBOOK (SECTION 2.B.1)

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- PIHPs must be a regional entity as defined in Michigan's Mental Health Code (330.1204b).
 - PIHPs must contract or develop a Memorandum of Understanding with all CCBHCs in their region and ensure access to CCBHC services for their enrollees.
 - PIHP contracts with CCBHCs must permit subcontracting agreements with DCOs and credentialing of DCO entities and/or practitioners.
 - PIHP contracts with CCBHCs must reflect the CCBHC scope of services and ensure compensation for CCBHC services equates to clinic-specific PPS-1 rates.
 - PIHPs must understand the CCBHC certification process and certification requirements.

PIHP MINIMUM REQUIREMENTS CONTINUED

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- PIHPs must have the capacity to evaluate, select, and support providers who meet the certification standards for CCBHC.
 - MDHHS recommends that PIHPs provide training and technical assistance on certification requirements, including helping other potential CCBHC sites in preparing to meet CCBHC requirements.
 - PIHPs must utilize Michigan claims and encounter data for the CCBHC population.
 - PIHPs must use CareConnect360 to analyze health data spanning different settings of care for care coordination purposes among CCBHC Medicaid beneficiaries.
 - PIHPs must provide support to CCBHCs related to Health Information Technology, including WSA, CareConnect360, EHR, and HIEs.

PIHP REQUIREMENTS

CCBHC Oversight and Support

- Contracts
- Access for enrollees
- Technical assistance

Enrollment and Assignment

- Waiver Support Application

Coordination and Outreach

- Community referral network
- Michigan Crisis and Access Line

Payment

- PPS-I Payment

Reporting

- Cost and quality metrics
- Grievance monitoring
- Financial status reports



CCBHC RESPONSIBILITIES

CCBHC MINIMUM RESPONSIBILITIES

- Must be enrolled in the Michigan Medicaid program and in compliance with all applicable program policies.
- Must be certified by the State of Michigan.
- Must adhere to all federal and state laws regarding Section 223 of the federal Protecting Access to Medicare Act of 2014 (PAMA), including the capacity to perform all CCBHC required services specified by CMS.
- Participate in state sponsored activities designed to support CCBHC's in transforming service delivery.
- Recommend CCBHC beneficiary assignment to PIHPs.
- Participate in ongoing technical assistance.
- Participate in ongoing individual assistance.
- Support CCBHC team participation in all related activities and trainings.
- Adhere to all applicable privacy, consent, and data security statutes.

CCBHC MINIMUM RESPONSIBILITIES CONTINUED

- Enhance beneficiary access to behavioral and physical health care.
- Possess the capacity to electronically report to the State and/or its contracted affiliates information regarding service provision and outcome measures.
- Practice in accordance with accepted standards and guidelines and comply with all applicable policies published in the Michigan Medicaid Provider Manual.
- If working with a DCO, the CCBHC must meet the standards outlined in the CCBHC handbook.
- Must have access to the WSA and CareConnect360
- Utilize the WSA to develop a participant roster, review relevant reports, recommend individual assignment to CCBHC, and view data for assigned beneficiaries.
- Attest to diagnostic criteria for walk-ins and non-Medicaid.
- Utilize CC360 to analyze health data spanning different settings of care for care coordination purposes among Medicaid beneficiaries.

CCBHC REQUIREMENTS

- ❑ CCBHC Certification (2.C.2.)
 - CCBHCs must be certified by MDHHS

- ❑ Medicaid (2.C.3)
 - CCBHCs must comply with all Medicaid laws, regulations, and policies when providing services to CCBHC recipients. Additionally, CCBHCs must follow the Mental Health Code when applicable.

- ❑ Behavioral Health Treatment Episode Data Set (BH-TEDS) (2.C.4.)
 - BH-TEDS data must be collected for all CCBHC recipients.

- ❑ Community Outreach and Education (2.C.5)
 - Provide information about CCBHC to potential enrollees

- ❑ Staffing (2.C.6.)
 - Utilize an interdisciplinary team
 - Maintain appropriate staff that meets state and accreditation standards

CCBHC REQUIREMENTS

- ❑ Availability and Accessibility (2.C.7)
- ❑ Care Coordination (2.C.8)
- ❑ Scope of Service and EBPs (2.C.9)
- ❑ Quality and Reporting (2.C.10 and 13.E)
- ❑ Organizational Governance (2.C.11)
- ❑ Training and Technical Assistance (2.C.12)

*All references on slide relate to the CCBHC Demonstration Handbook sections

Measure Name	Measure Steward
Time to Initial Evaluation (I-EVAL)	SAMHSA
Preventive Care and Screening:Adult Body Mass Index (BMI) Screening and Follow-Up (BMI-SF)	CMS
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC-BH)*	NCQA
Preventive Care & Screening:Tobacco Use: Screening & Cessation Intervention (TSC)	AMA-PCPI
Preventive Care and Screening: Unhealthy Alcohol Use: Screening and Brief Counseling (ASC)	AMA-PCPI
Child and Adolescent Major Depressive Disorder (MDD): Suicide Risk Assessment (SRA-BH-C)*	AMA-PCPI
Major Depressive Disorder: Suicide Risk Assessment (SRA-A)	AMA-PCPI
Screening for Clinical Depression and Follow-Up Plan (CDF-BH)*	CMS
Depression Remission at Twelve Months (DEP-REM-12)	MNCOM

FEDERAL CCBHC REPORTING

Measure Name	Measure Steward
Housing Status (HOU)	SAMHSA
Patient Experience of Care Survey (PEC)^	SAMHSA
Youth/Family Experience of Care Survey (Y/FEC)^	SAMHSA
Follow-Up After Emergency Department Visit for Mental Illness (FUM)	NCQA
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Dependence (FUA)	NCQA
Plan All-Cause Readmission Rate (PCR-BH)*	NCQA
Diabetes Screening for People with Schizophrenia or Bipolar Disorder who Are Using Antipsychotic Medications (SSD)	NCQA
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA-BH)*	CMS
Follow-Up After Hospitalization for Mental Illness, ages 21+ (adult) (FUH-BH-A)*	NCQA
Follow-Up After Hospitalization for Mental Illness, ages 6 to 21 (child/adolescent) (FUH-BH-C)*	NCQA
Follow-up care for children prescribed ADHD medication (ADD-BH)*	NCQA
Antidepressant Medication Management (AMM-BH)	NCQA
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (IET-BH)*	NCQA

STATE REPORTING REQUIREMENTS

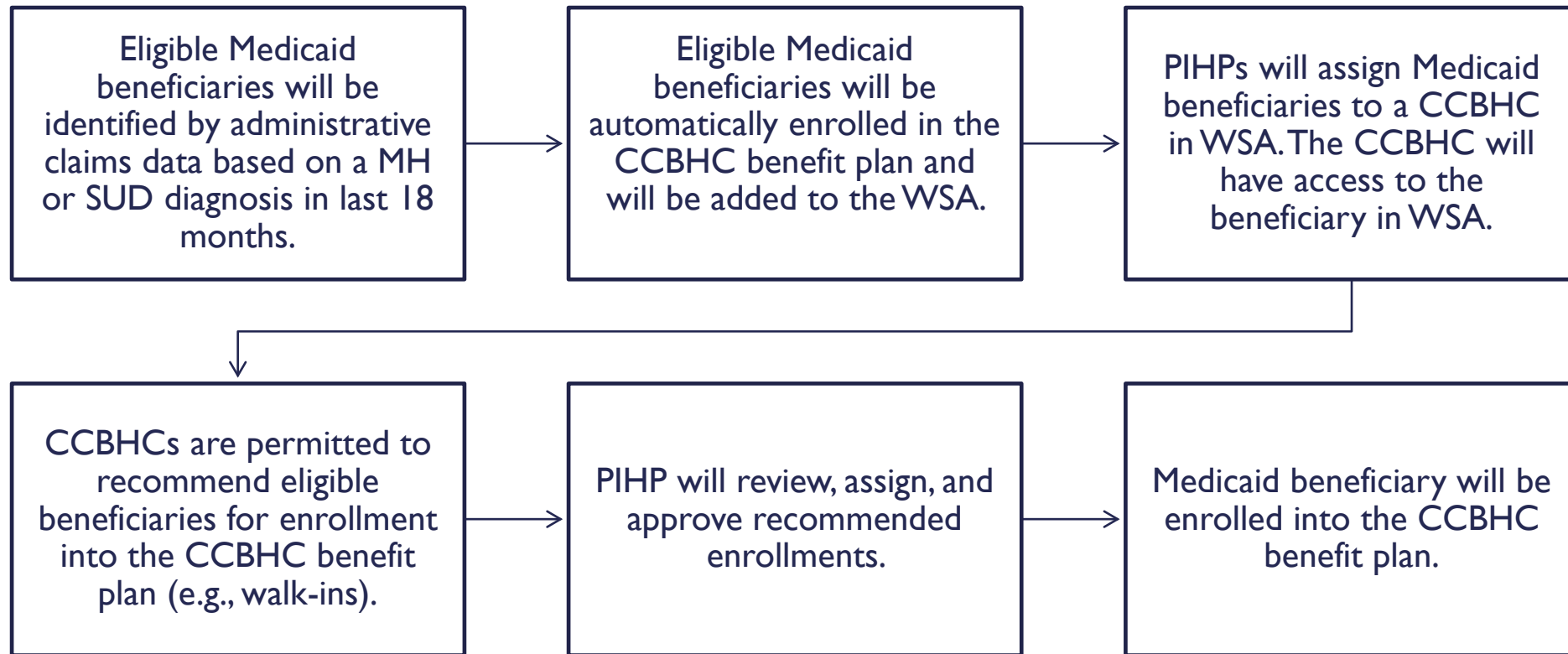
HEALTH INFORMATION TECHNOLOGY REQUIREMENTS

- BHDDA Customer Relationship Management (CRM) Database
 - CCBHC Certifications
- Waiver Support Application (WSA)
 - Enrollment/Assignment maintenance and management tool
- CareConnect360
 - Statewide care coordination management web portal
- File Transfer Service (FTS)
 - Billing agents will submit and retrieve files electronically

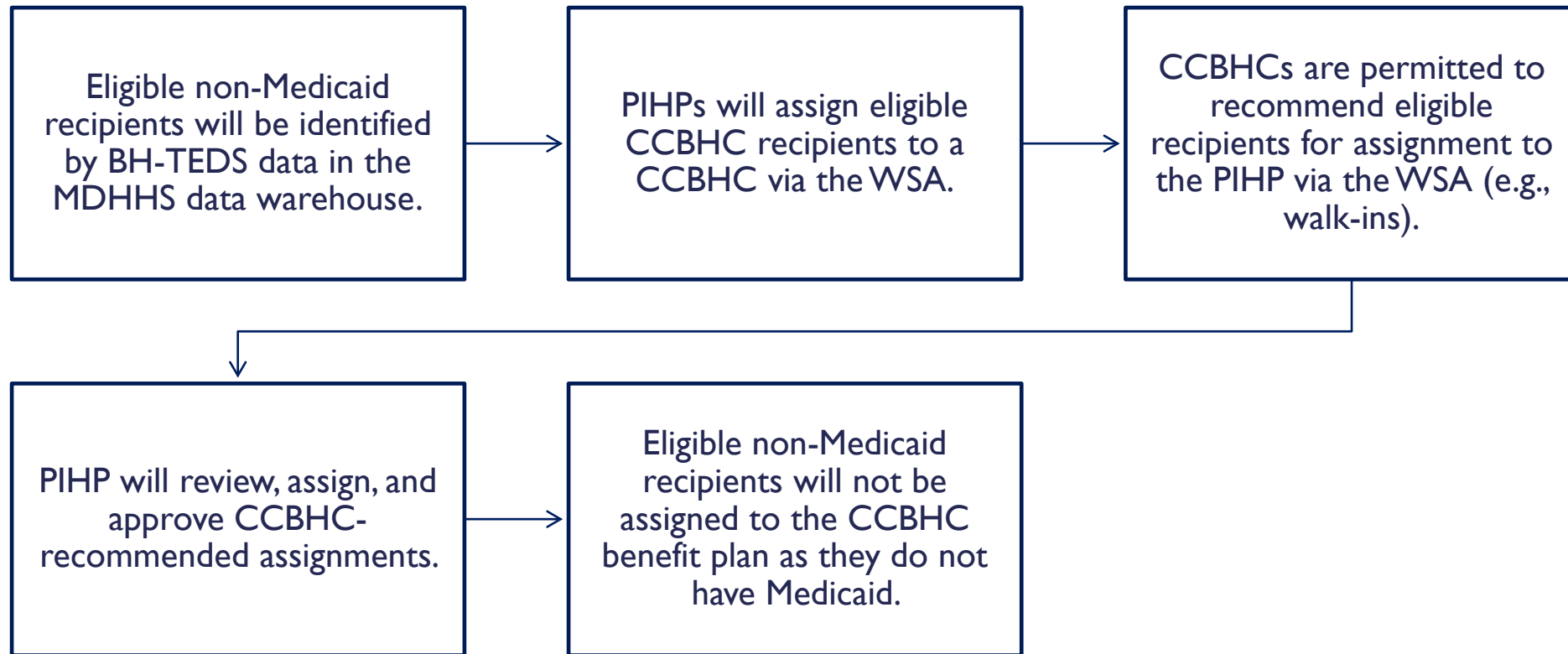
WAIVER SUPPORT APPLICATION

- The Waiver Support Application (WSA) is the assignment, maintenance, and management tool for the CCBHC demonstration. WSA will be used for the following:
 - Identify eligible CCBHC Medicaid beneficiaries (*PIHP*)
 - Assign eligible Medicaid and Non-Medicaid CCBHC recipients to a CCBHC, transfer CCBHC recipients, and disenroll (*PIHP*)
 - Verify clinical criteria and signed consent to share behavioral health information (*PIHP*)
 - Recommend eligible recipients for CCBHC assignment, recommend CCBHC recipient transfer, and disenrollment (*CCBHC*)
 - View beneficiary demographics and chronic condition counts (*PIHP and CCBHC*)
 - Communicate between the PIHP and CCBHC using comments (*PIHP and CCBHC*)
 - Upload and share documents (*PIHP and CCBHC*)
 - Review reports and develop a CCBHC recipient roster (*PIHP and CCBHC*)

MEDICAID BENEFICIARIES



NON-MEDICAID RECIPIENTS



WAIVER SUPPORT APPLICATION TRAINING

DSA Training– How to request access to the WSA

- September 30th, from 2:00-3:00pm
- October 1st, from 10:00-11:00am

WSA Training– How to use the WSA once you have access

- October 13th, from 9:00-10:30am
- October 15th, from 1:00-2:30pm

- You only need to attend ONE DSA training and ONE WSA training - we are offering multiple sessions to accommodate schedules.
- You will not have access to the DSA or WSA until after October 1

THANK YOU!

■ Helpful resources:

- MI CCBHC Demonstration Website: www.Michigan.gov/ccbhc
- SAMHSA CCBHC Website: <https://www.samhsa.gov/section-223>
- CMS CCBHC Demonstration Website: <https://www.medicare.gov/medicaid/financial-management/section-223-demonstration-program-improve-community-mental-health-services/index.html>
- MI CCBHC Email: MDHHS-CCBHC@michigan.gov