



Behavioral Health Homes

Presenters: Alicia Petrunak & Wendy Standifer



PURPOSE STATEMENT

To lead the way to 100%
equity, inclusion, and
access for people with
disabilities, families, and
communities



VALUES

Easterseals MORC's values define how we make decisions and interact with each other. These are statements about what we believe and how we work with individuals who are engaged with Easterseals MORC as donors, volunteers, funders, staff and the people we serve.

INNOVATION

We create and apply the best approaches to achieve extraordinary results.

RESPECT

We are inclusive and value all individuals.

ACCOUNTABILITY

We inspire and support ownership of decisions and actions.

PARTNERSHIP

We cultivate relationships to support shared goals.



WHO WE ARE

- 501(c)(3) non-profit organization
- Easterseals MORC has served the state of Michigan for over 100 years
- Certified Community Behavioral Health Clinic (CCBHC)
- We employ nearly 850 individuals who serve more than 20,000 children, adults, seniors and their families throughout the state!
- We are a service provider who raises funds for innovative breakthroughs and best practices.



WHERE WE ARE

Easterseals MORC

2399 E Walton Blvd
Auburn Hills, MI 48326

6900 E Ten Mile Rd
Center Line, MI 48015

6770 Dixie Hwy
Suite 200
Clarkston, MI 48346

15600 19 Mile Road
Clinton Twp, MI 48038

5111 Auto Club Dr
Dearborn, MI 48126

1420 W University Ave
Flint, MI 48504

Miracle League Fields

3380 Clarkston Rd
Lake Orion, MI 48362

26310 Evergreen Rd
Southfield, MI 48076

4065 East Hills Court SE
Grand Rapids, MI 49546

1685 Baldwin Ave
Suite A
Pontiac, MI 48340

1222 Catalpa Dr
Royal Oak, MI 48067

22170 W Nine Mile Rd
Southfield, MI 48033

24445 Northwestern Hwy
Suite 100
Southfield, MI 48075

29200 Northwestern Hwy
Suite 110
Southfield, MI 48034

505 E Maple
Troy, MI 48083

1010 E. West Maple Rd
Suite 100
Walled Lake, MI 48390

955 Campus Dr N
Waterford, MI 48328

51229 Century Ct
Wixom, MI 48393

School-Based Locations

Anderson Middle School
3205 Catalpa Dr
Berkley, MI 48072

Berkley High School
2325 Catalpa Dr
Berkley, MI 48072

Clarkston High School
6093 Flemings Lake Rd
Clarkston, MI 48346

Clarkston Junior High School
6595 Waldon Rd
Clarkston, MI 48346

Clarkston Renaissance High School
6558 Waldon Rd
Clarkston, MI 48346

Sashabaw Middle School
5565 Pine Knob Lane
Clarkston, MI 48346

Geisler Middle School
46720 W Pontiac Trail
Commerce Charter Twp, MI 48390

Holly Middle School
14470 N Holly Road
Holly, MI 48442

Oxford High School
745 N Oxford Rd
Oxford, MI 48371

Oxford Middle School
1420 Lakeville Rd
Oxford, MI 48371

Adlai E. Stevenson Elementary
27777 Lahser Rd
Southfield, MI 48034

Mary Helen Guest Elementary
1655 Decker Rd
Walled Lake, MI 48390

Donelson Hills Elementary School
2690 Wewoka Rd
Waterford Township, MI 48328

Walled Lake Central High School
1600 Oakley Park Rd
Commerce Charter Twp, MI 48390

Walled Lake Western High School
600 Beck Rd
Commerce Charter Twp, MI 48390

Fenton High School
3200 W Shiawassee Ave
Fenton, MI 48430

Grand Blanc High School
12500 Holly Rd
Grand Blanc, MI 48439

Grand Blanc West Middle School
1515 E Reid Rd
Grand Blanc, MI 48439

Reid Elementary School
2103 E Reid Rd
Grand Blanc, MI 48439

OUR SERVICES

- Mental health services for Adults, Children and Families
- Autism spectrum disorder services
- Substance use services
- Long-term care services for individuals with developmental disabilities
- Military and veteran's services
- Vocational services
- Senior services for those eligible for nursing home care
- AgrAbility
- Direct service professional training
- Miracle League of Michigan, adaptive baseball fields in Southfield and Lake Orion



Who is Eligible??

1

Individuals who have
Oakland County
Medicaid/Healthy MI
(no Medicaid
deductibles)

2

Individuals who have a
Behavioral Health
Diagnosis

3

Individuals who have
a Comorbid medical
conditions

BHH Workflows and Processes

- BHH Handbook
- Definition of roles and responsibilities
- Developed flows and processes for existing and new individuals
- Developed data reports and monitoring tools

BHH Team

- ❑ BHH Nurse Care Managers- 4 FTE
- ❑ BHH Community Health Workers- 8 FTE
- ❑ Care Managers and Case Managers
- ❑ Medical Assistants
- ❑ Behavioral Health Clinicians
- ❑ Medical Staff (Psychiatrists, Nurse Practitioners & Physicians Assistant)

Nurse Care Manager



AS & FS

- Health Education
- Health Assessment
- Treatment goals for health
- Facilitates Huddles
- Manages Incoming BHH referrals
- Coordinate care with PHCP/Specialist, Psych/NP

AS – Post-hospitalization follow-up (ADTs)

AS - Send referrals to Honor for medical & dental services

AS – Data Analytics & Process improvement

Community Health Workers

Attend huddles of BHH team

Arranging transportation

Education on dx and med mang/compliance - can also add/update medications

Referrals into community & resources

Dietary needs/nutrition education

Equipment education (BP monitors)

Collection of vitals

Coordination of care with PHCP, Specialists

Appointment reminders: support with organization and managing needs

Can attend health appointments internal and external (i.e Psychiatrist/PHCP)

Communicating with medical staff of acuity of chronic disease (better/worse)

Communicating with Case Manager/Clinician on case updates/status

If urgent need arises to encourage individual to go to ER (911), then notify med staff

Giving feedback on care plan/goal in tx plan (collaborative process)

Ongoing communication on progress to case manager.

Case Manager /Primary Case Holder



Notifies team of ADT

Enrollment in BHH

Internal Referrals for support

Outreach following hospitalization

Document Outreach in IRIS Care
Coordination Module

Health Measures Questionnaire (annually)

Follows appropriate Care Pathway

IPOS – 'Golden thread of treatment'

Education on health conditions

Care Coordination PHCP/Specialists (if not
in BHH)

Peer Support Specialists



Support and coordinate with team



Problem-solving



Arranging transportation



Health goal (ie. Exercise) can support with accomplishing this



Resources, providing and supporting with access



Facilitate groups (WHAM, Healthy Living)



Reinforce coping skills/practicing



Lived experience (i.e. struggles/challenges with health)

Behavioral Health Clinician

Referral for BHH

Motivational
interviewing

Connection between
how physical health is
impacting
emotional/behavioral
health

Coping skills

Problem-solving

Coordinate with team
on progress (huddles)

IPOS – incorporate
health goals into
therapy goals

If primary case holder
then would complete
tasks under Case
Manager role too.

Medical Staff

Psychiatrists or Nurse Practitioners:

- adding diagnosis (i.e. health dx)
- prescribe medications & provide education
- reviewing labs/ordering labs (annually)
- reviewing coordination of care documents
- reviewing medications/updates/refills
- case consults and participation in huddle (as needed)
- coordinate with PHCP/Specialists & other MedStaff (MA's, Nurse)
- identify care pathway based on presenting health condition(s)

Clinic Nurses:

- Nursing Assessments, as needed.
- Long-acting injections (AS).
- Review labs (medication levels) & PHCP visits
- Coordinated with team, at risk or outside of normal ranges.

AS: Medical Assistants OR FS: Support Staff -

- Vitals (refers to RN if urgent) & notify primary staff (close feedback loop). Follow care pathway protocol.

BHH Services for Children, Adolescents, and Families: How We Tailor Services for This Population

- Involve the parent/guardian
- Provide a variety of service options
 - Telehealth or in-person
 - Workshop for parents
 - Groups
 - Summer Camp
- "Get Healthy Now" Rebrand
- Eating Disorder Pathway

GET HEALTHY NOW!

Regular physical activity lowers the risk of diabetes by 50% and reduces the risk of premature death by 30%.

Depression has been linked to many chronic illnesses, including diabetes, asthma, cancer, cardiovascular disease and arthritis.



WHAT IS GET HEALTHY NOW?

Get Healthy Now is an Easterseals Youth & Family Health and Wellness program covered under the Behavioral Health Home Benefit.

WHAT SERVICES ARE OFFERED?

- Fun, educational, and interactive groups (broken into age groups)
- Individual education pertaining to youth's needs
- Comprehensive nursing assessment with recommendations
- Coordination with specialty doctors
- Referrals and resources provided
- Support in the development of health goals for each unique individual.

WHAT TYPE OF EDUCATION IS PROVIDED FOR THE YOUTH?

Youth enrolled in the Health Education Series will learn more about: Healthy Habits, Diabetes 101, Nutrition 101, Food Sensitivity, Environmental Health, and Healthy Hygiene.

WHAT TYPE OF EDUCATION IS PROVIDED FOR THE PARENT/GUARDIAN?

Parents/guardians will have the option to attend Integrated Healthcare Drop-in virtual sessions 2x per month to listen to others, share their story or ask questions.

WHO IS ELIGIBLE FOR THIS PROGRAM?

Easterseals youth and their families with Medicaid, Healthy Michigan Plan or MICHild are eligible for this program. Please reach out to your primary therapist to see if you may qualify for any services within the Get Healthy Now program!

FOR MORE INFORMATION,

PLEASE CONTACT:

BHH-Team_FS@ESSMICHIGAN.ORG

BHH Services for Children, Adolescents, and Families: Outreach



Weekly huddles to review referrals and identify potential enrollees



BHH presentations during team meetings and all-staff meetings



Coordination with PCP, specialty doctors, and other outside resources

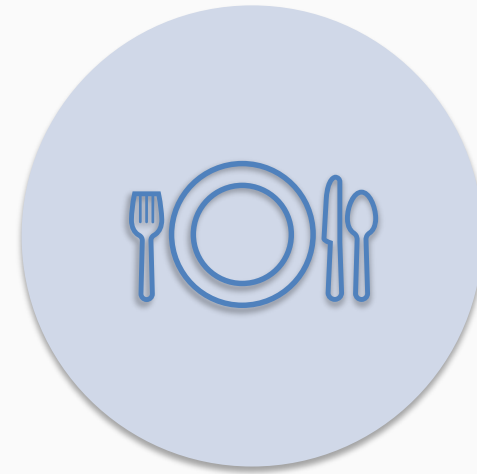


Partnerships with local schools

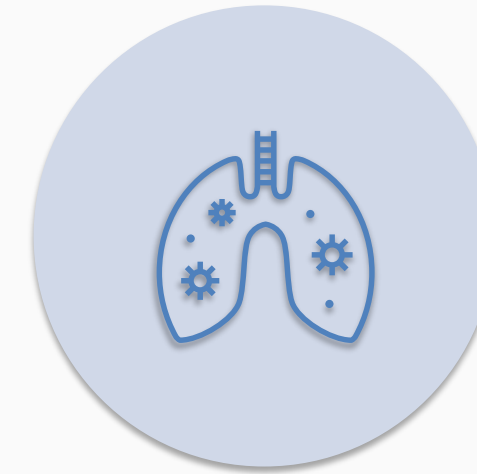
BHH Services for Children, Adolescents, and Families: Prioritization of Enrollments



**DIRECT
REFERRALS**



**EATING
DISORDER
PATHWAY**



**COMORBID
CONDITIONS**

BHH Services for Children, Adolescents, and Families: Lessons and Considerations

- Billing
 - Acceptable to bill when only parent/guardian is present
- Parents/Guardians
 - Involve as much as possible
 - Check-in with them often and provide outside referrals if needed
 - Keep an eye on consents (when child is near 18)
- Staffing
 - Start slow and work within your means
 - Clearly define roles and processes

BHH Services for Children, Adolescents, and Families: Lessons and Considerations (cont.)

- Non-eligible Cases
 - SED-Waiver
 - Non-Medicaid Individuals
- Care Plans
 - Integration into existing treatment plan
 - Care plan audits- address barriers

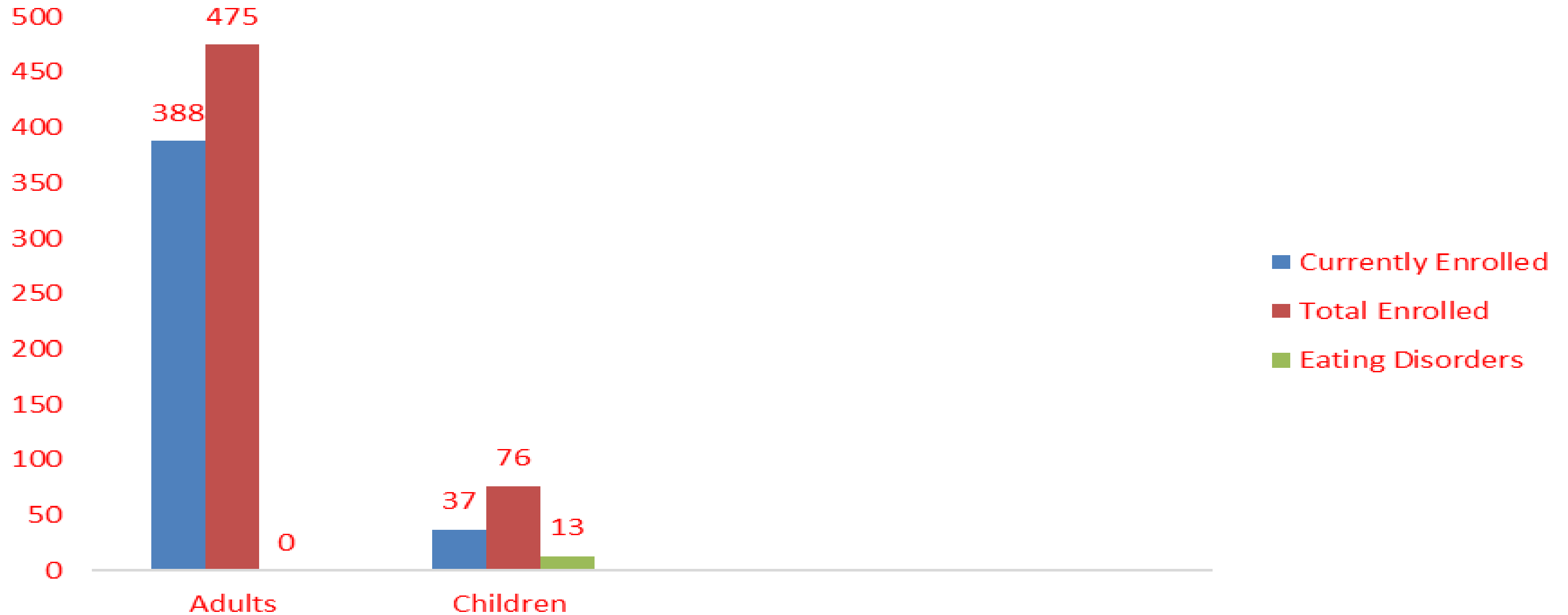


Success Story



DATA

BHH Data



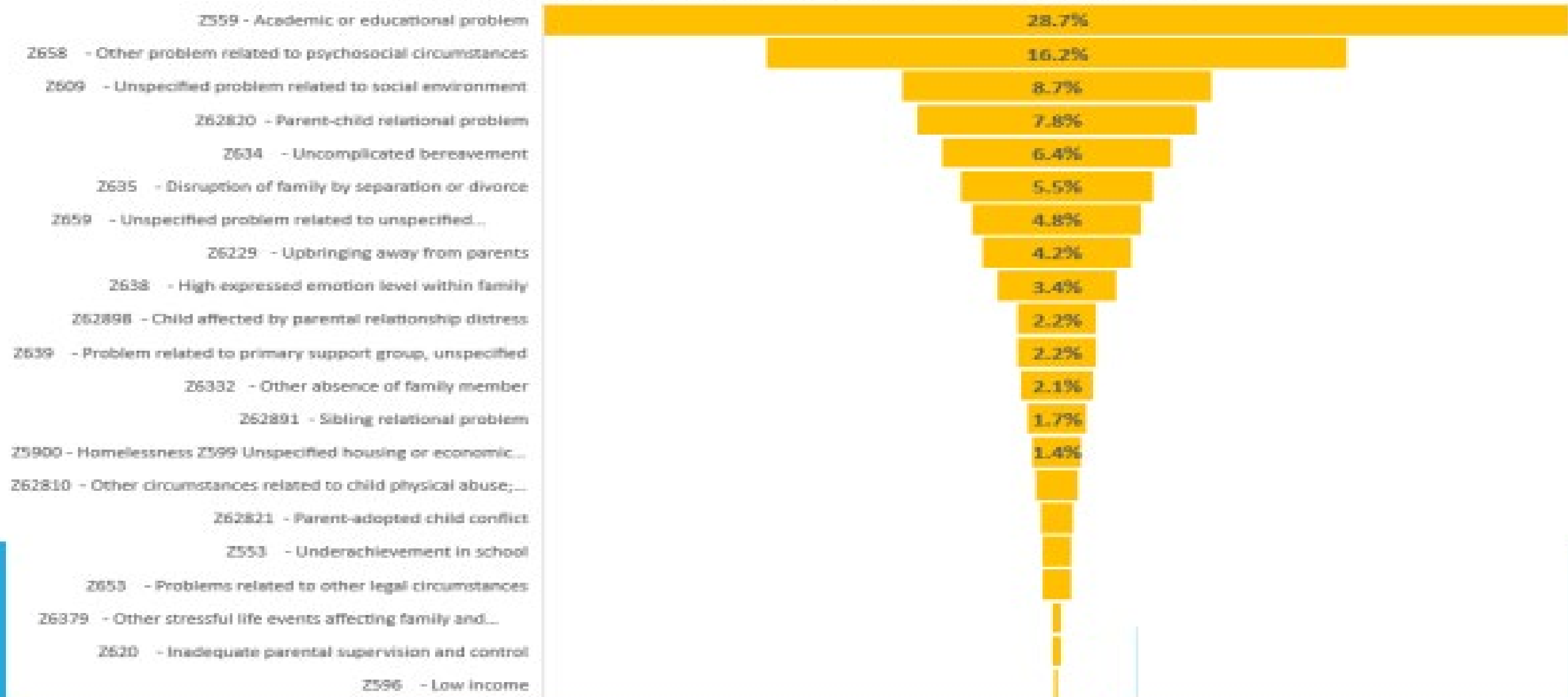
Data Monitoring and Reports

- ❖ Built reports to identify appropriate individuals for BHH.
- ❖ Built reports to monitor SAL's and billings.
- ❖ Tracking outcomes such as SDOH, Population Health Metrics, HEDIS Measures and delivery of services.

DATA Social Determinants of Health

EM Children 0-17 yo SDoH FY22 n=714

Data Source: EM Reporting Portal -> PopulationHealth -> SDoH Diagnoses and Services



SOCIAL DETERMINANTS OF HEALTH

QUESTIONS?